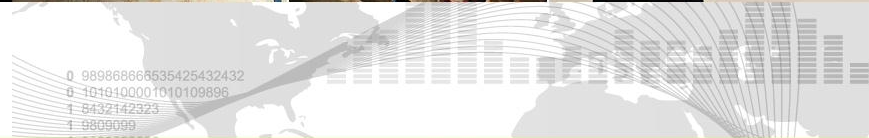


Prometric in Europe – An Overview

CIECA Members' Forum
14 June 2012



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PROMETRIC - INTRODUCTION

- + Recognised global leader in technology-enabled testing & assessment services
- + HQ Baltimore, MD, USA
- + 2500 employees worldwide
- + Serving over 400 clients internationally
- + Over 13 years experience in Driver Licensing Testing

- + More than 10 million tests delivered annually
 - + 10,000 testing centres
 - + 160 countries
 - + 30 languages



PROMETRIC – IN EUROPE

- + 1999 Introduced Computer Based Driver Theory Test in UK
- + 2001 Implemented Driver Theory Test Service in Ireland
- + 2002 Deployed Hazard Perception Test Technology in UK
- + 2004 Launched EPSO Pre-Employment Testing Across the EU
- + 2005 Created Network for Health & Safety Test in UK
- + 2006 Deployed Licensing Exams for Medical Council
- + 2007 Launched ADI Theory Exams for RSA in Ireland
- + 2008 Developed Driver CPC Exams for RSA in Ireland
- + 2009 Developed Taxi Driver Exams for National Transport Authority in Ireland
- + 2011 Established Test Development Solutions Global HQ in Ireland

Driver Theory Test in Ireland – Service Overview

- + Service Launched in June 2001 - Contract Renewed June 2008
- + Testing Delivered in 41 Test Centre Locations Nationwide
- + 16 Fixed Locations
- + 25 Locations Served by a fleet of 8 Mobile Testing Vehicles
- + Testing available Monday – Saturday Depending on Location
- + Test Booking
 - + On-line, Contact Centre, By Post
 - + Pay by Credit / Debit Card, Cheque or E-Voucher
 - + Appointment within 10 days
 - + SMS Text Message / E-mail Reminders

Driver Theory Test – Exam Categories

- + Driver Theory Test (DTT, for new drivers) – Car, Motorbike, Bus, Truck
 - + Test Duration 45 Minutes, Pass Mark 35 out of 40
 - + MCQ Items, text graphics, pictures
 - + Significant Revision Q4 2006
 - + Pass Mark 64%
 - + 1 Million Candidates since 2001
- + Approved Driving Instructor (ADI) – (All licence categories)
- + Introduced in July 2007
 - + Test Duration 1 hour 40 Mins + 20 Mins per section
- + Driver Certificate of Professional Competence (CPC) – Professional bus/ Truck Drivers
 - + Introduced September 2008/09
 - + 2 Parts - MCQ, Case Studies
 - + Test Duration MCQ -2 Hours CS - 2 Hours 15 Min

Special Needs Services

- + Full Irish Language Service Provision
- + Wheelchair Access at all Test Centres
- + Voiceover Facility – English, Polish, Russian, Lithuanian
- + Irish Sign Language Video for Deaf Candidates
- + Foreign Language Translator Service (33 languages)

The Test Centre



Mobile Test Centre





Prometric in Europe

- + Test Development & Publishing Global Operations HQ in Ireland
- + Test Development & Publishing Services
- + Test Delivery in Supervised test centres & via the Internet
- + 2000 Test Centre Locations
- + Candidate Contact Centres in Ireland and Holland
- + Offices in UK, Ireland & Continental Europe
- + Data Centre in Europe
- + Over 300 Employees in Europe